Joint Knowledge Online – Joint Staff Frequently Asked Questions

1) When am I required to establish a JKO account?
Suspense 15 Jul 2012

2) When am I required to complete the online CTIP course?
Suspense 15 Sep 2012

3) When am I required to complete other annual DoD-wide training on JKO?
Suspense 15 Dec 2012

4) I am an Internet Explorer 9 user, is there anything I need to do?
Click the Compatibility View button on the Address bar (see Technical Assistance area for additional information)

5) What should I do if the system does not appear to be responding?
You should see a "spinning wheel" symbol which indicates the system is updating your student record. Please be patient and let the system process your request. Do not attempt to force the system to respond faster by clicking on other buttons because you may receive an application error.